

Willow Brook Primary School Academy (3202029)

Dear Headteacher,

As you are aware, while the vast majority of key stage 2 results have been successfully returned to schools, some scripts were listed as missing on 5 July at return of results, including for your school. This letter is to confirm the final position in relation to your school following the completion of investigations.

We and our delivery partner Capita know that every pupil's result in every school is important and Capita recognise that it is unacceptable for there to be delays in a result being received, or for any paper to be lost in the process of being scanned and marked.

Capita's focus has been on delivering the right outcomes for all pupils and wishes to apologise to you, your school and the pupils and parents affected by any missing results on 5 July.

For our part, at STA we are also sorry about the issues that have occurred and the impact they have had on your pupils and your school. We place high expectations on schools to administer the tests and you should expect the same high standards from the STA and its suppliers.

The Standards and Testing Agency (STA) and Capita are currently working together on a formal lessons learned exercise. As part of this, we are engaging with stakeholders to ensure we understand and address the issues that arose this year and where necessary we will adjust and improve our processes for the next test cycle.

Conclusion of missing script investigation

In their work to rectify this situation, Capita have conducted physical searches of the warehouse, viewed scanned scripts on screen and reviewed attendance registers and other administration information in relation to the 2022 tests. Despite significant work to search for them, your school's missing scripts have not been located and are now deemed to be lost. The list of lost scripts for your school follows at the end of this letter. This is not the outcome we were hoping to report to you, and we once again apologise sincerely for this situation.

Pupils with missing test outcomes will not be awarded an overall scaled score, but for English grammar punctuation and spelling or mathematics may still be awarded the expected standard based on their raw scores in any other papers for that subject. Pupils whose raw scores are above the minimum needed to be awarded a scaled score of 100 will be awarded an outcome of 'AS' (expected standard achieved). The outcomes of pupils whose raw scores from the remaining papers are below the minimum needed to be awarded a scaled score of 100 will be categorised as 'M'.

Primary school performance measures

The Department for Education (DfE) has announced that school-level data from the KS2 national curriculum assessments in 2021/22 will not be published in 2022. DfE will still produce the normal

suite of KS2 accountability measures at school level and share these securely via Analyse School Performance (ASP) and the schools checking exercise. We will set out in the [primary accountability guidance](#) due to be updated later today how school accountability measures are calculated when pupils have missing test outcomes.

Checking exercise

The checking exercise for accountability data will open on 5 September. Schools should be aware that late results, outcomes of marking and clerical reviews, or maladministration investigations will not be included in the calculation of figures presented on the school 'summary' page shared via the schools checking exercise in September, but will be included in KS2 revised school level data due to be released to schools in December. Schools with lost papers will still be able to engage in the checking exercise as normal. Full guidance will be available on the checking exercise website.

Ofsted inspections

Ofsted inspectors will use 2022 KS2 outcomes cautiously, and this applies regardless of the particular situation for schools who did not have full KS2 test results on 5 July. This means 2021/22 data will only be used to inform discussions with the school about the way the curriculum is taught. No judgments will be made on the basis of 2021/22 data alone.

The data that inspectors use appears in the Inspection Data Summary Report (IDSR), which is drawn in part from data in ASP. This will not include data for pupils where scripts are lost. Please note that Ofsted cannot use data generated by the school, for example teacher assessment data, in place of missing test data.

Ofsted are aware of the situation facing some schools as a result of missing KS2 test results on 5 July and will inform inspectors as required. You can show this letter to Ofsted inspectors if there are any questions about results that arise during an inspection.

If you have any further queries in relation to the results, please contact the national curriculum assessments helpline on 0300 303 3013 or by email at assessments@education.gov.uk.

Yours sincerely,

David Malcolm
Head of Policy and Stakeholder Engagement